Privacy Policy

This privacy statement covers www.liverpoolcityregion-ca.gov.uk and any other websites that include 'www.liverpoolcityregion-ca.gov.uk' in the address.

When you use these websites you are agreeing to this statement, and any additional statements on individual pages within the sites.

We may change this information without notice, so you should revisit this page and any other relevant pages from time to time.

Respecting your privacy

We respect your privacy. Information you provide, or that is gathered automatically, helps us monitor our service and provide the services you are entitled to as a visitor to our website.

We treat incoming emails and forms in the same way as other communications we receive.

Emails sent through the internet may not be secure. They could be intercepted and read by someone else. Please consider this before you send personal or sensitive information by email.

We aim to have a secure and reliable website, and use appropriate security technology to protect any personal data we may process about you. But your use of the internet, and this website, is entirely at your own risk. We have no responsibility or liability for the security of personal information transmitted over the internet.

Other organisation

We don't make your personal details available to other companies for marketing purposes.

If requested we may share information with law-enforcement or government authorities, for a criminal investigation.

Cookies

Cookies are files which can be stored on your computer when you visit a website, they cannot be used to identify you personally.

These pieces of information are used to improve services for you through, for example:

Enabling a service to recognise your device so you don't have to give the same information several times during one task

Measuring how many people are using services, so they can be made easier to use and there's enough capacity to ensure they are fast

Analysing data to help us understand how you use online government services so we can improve them

How to restrict or block cookies

You can restrict or block cookies through your browser settings. The Help function within your browser should tell you how. You can find more detailed information about cookies and how to restrict or block them and how to delete them from your computer on the **About Cookies** website.

For information on how to do this on the browser of your mobile phone you will need to refer to your handset manual.

How we use cookies to collect statistics

To improve our service, we collect anonymous web statistics.

They store several cookies on users' computers or mobile devices to tell us how many people have visited each web page, how they got there, and where they navigated to from there. The data collected is completely anonymous and does not store any personal details

Changing your cookie settings

You can change your computer settings at any time to accept all cookies, to notify you when a cookie is issued, or not to receive cookies. How you do this depends on your web browser.

Find out more at **www.aboutcookies.org**